



The University of
Montana

**Educational Outreach
Continuing Education**
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Mr. Bob Mitchell
General Manager
Beach Transportation
825 Mount Avenue
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Dear Bob,

I write to express my appreciation for the stellar performance of Beach Transportation during the National Conference on Undergraduate Research (NCUR). With nearly 3,000 attendees from universities around the U.S., the United Kingdom, Puerto Rico and Sri Lanka – there were formidable logistics to manage to serve them all well. One of the most important logistics to coordinate is transportation. When I first approached Beach Transportation to begin the planning process, Josh Spaid said to me, “please, let transportation be the least of your worries.” Indeed, Josh was true to his word - the transportation aspect of the conference was flawless.

When I was notified by the Wisconsin university system that they were chartering two 737's to transport their students to Missoula, Beach stepped in and worked with the school coordinators directly to arrange transportation from the airport to the hotels and back again at the conclusion of the conference. Beach met every flight into Missoula and transported participants to their hotels – and transported them back to the airport at the conclusion of the conference. We had more than 2500 hotel rooms booked with more than 25 different hotels to accommodate the volume of students to and from the UM campus. Many participants told me that they never once had to wait for a bus. We had special evening performances and four different Saturday excursions that involved special transportation arrangements – and Beach was there to make it so easy for me. I am amazed that you were able to manage this level of conference transportation and serve the Missoula K-12 school community simultaneously!

Working with you and Josh was a pleasure. Josh is so professional and friendly. He demonstrated excellent communication skills in working with me, my staff, and the school coordinators. I recommend anyone with transportation needs for any event to look no further than Beach Transportation to meet their needs. I look forward to working with you in the future. Thank you for a job well done!

Sincerely,

Janie Spencer, NCUR Conference Manager
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